

Massachusetts Department of Telecommunications and Cable Consumer Complaint Form

Please complete this form in its entirety and either mail or fax it to the address or fax number below.

Mail to: Department of Telecommunications and Cable
Consumer Division *Attn: Mail-In Complaints*
1000 Washington Street, Suite 820
Boston, MA 02118-6500

DTC Consumer Division Fax number: **617-988-8288**

DTC Consumer Division Phone number: **1-800-392-6066 (toll free)**

Today's Date: ____/____/____

Utility Company Name : _____

Your Account Number: _____

Please write legibly. If more space is needed to address your complaint please attach additional pages.

Name:		
Street Address:		
City/Town	State:	Zip Code:
Home Phone:		Daytime Phone:

What is your complaint: _____

The Consumer Division will contact you regarding this complaint.